

Eating Disorder Interprofessional Community Capacity Building Program

#### Working Together in Managing Chronic Mental Illness: The Power of Partnerships

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# Disclosures



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## No disclosures

#### Chronic Mental Illness: Practice Challenges



- Complex needs of client and family
  - Impact of illness
  - Interaction between preexisting and current issues
  - Mental and physical components to illness
  - Professionals often feel overwhelmed



#### Solution to Practice Challenges



- Evidence-based interprofessional care
  - Increases provider competence and confidence
  - <mark>— Re</mark>duces burnout
  - Improves client satisfaction and outcomes



#### Evidence-based Interprofessional Care





- What's needed?
  - Education on effective collaboration
  - Education on best practices for managing the illness
  - Support for collaboration and using best practices

#### Evidence-based Interprofessional Care



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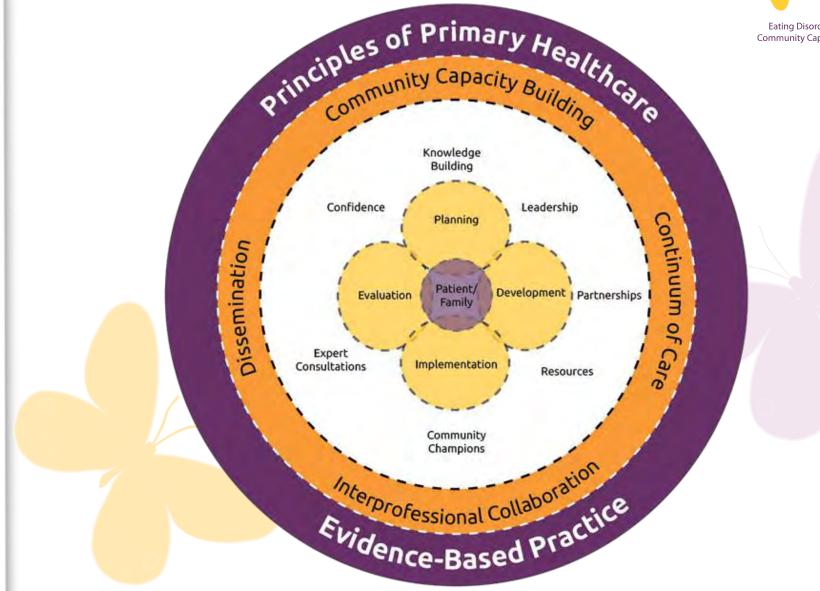
How to accomplish this?

- Example of model used in Newfoundland and Labrador for Eating Disorders
  - Eating Disorder
    Interprofessional
    Community Capacity
    Building Project (EDICCBP)



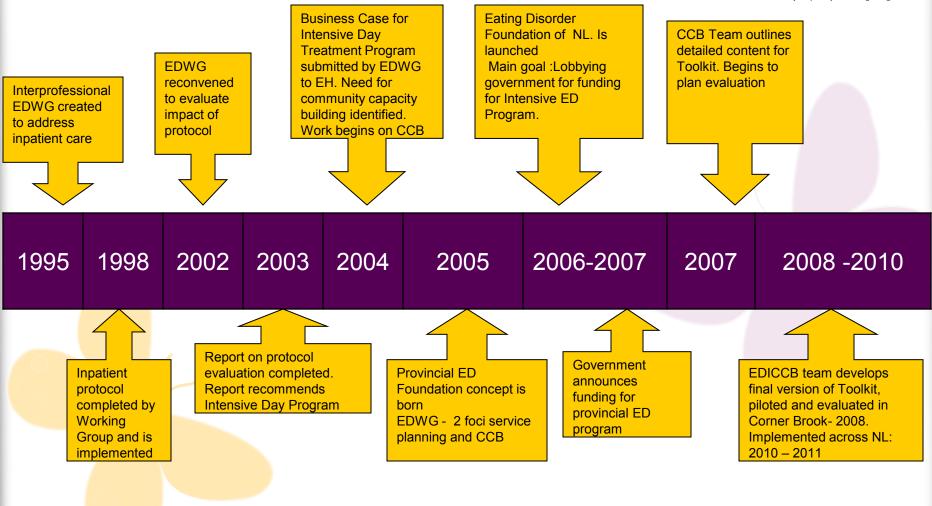
### **EDICCBP** Model





## **EDICCBP** History





# Professional Collaboration in EDICCBP

- Identification of need
- Planning & development
  - Educational content & model for implementation
- Evaluation/research
  framework
- Workshop delivery
- Ongoing support for participants
- Dissemination

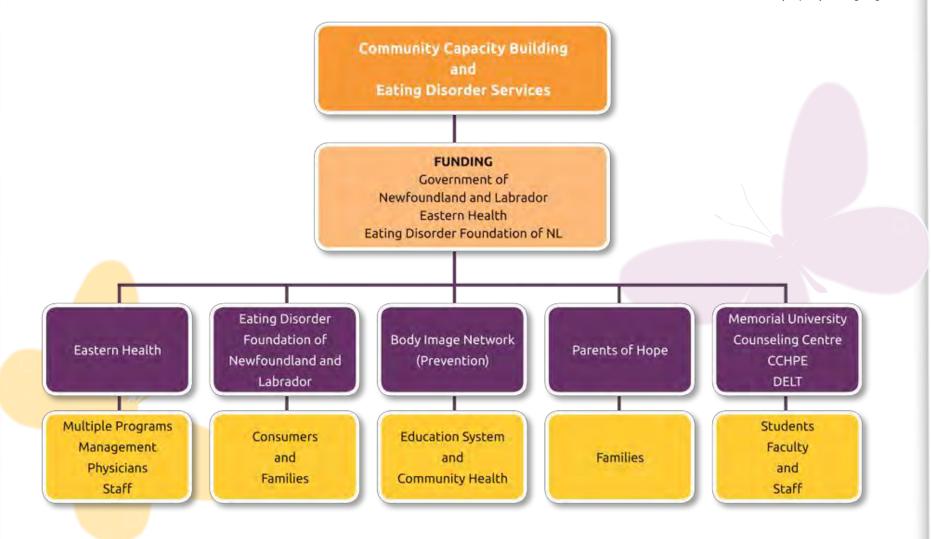




Community Capacity Building Program

### **EDICCBP** Partnerships





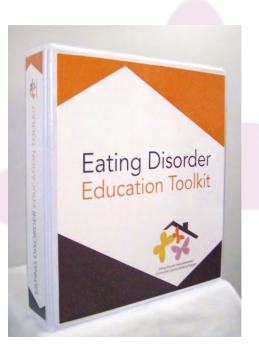
### Partnerships in EDICCBP



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#### Community Agencies and Consumer Representatives

- Content development
  - Body Image Network
  - Eating Disorder Foundation of Newfoundland & Labrador (EDFNL)
  - Canadian Mental Health Association-NL Chapter
  - RHA Health Promotion Division
  - Eastern Regional School District-Student Services
  - Parents of Hope Family Support Group



#### Partnerships in EDICCBP



- Community Agencies and Consumer Representatives
  - Implementation
    - EDFNL
    - Parents of Hope Family Support Group



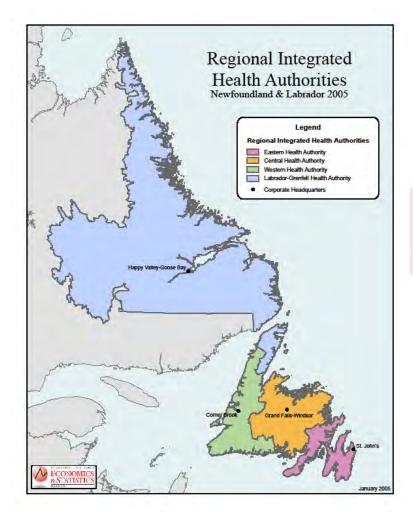
#### Partnerships in EDICCBP



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#### Government Agencies

- NL Government,
  Department of Health
  & Community Services
- All Regional Health
  Authorities
- Eastern Regional School
  District- Student
  Services



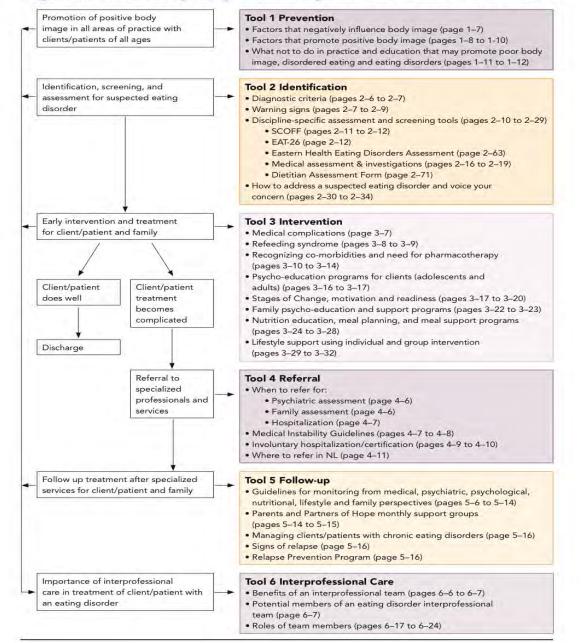
#### **Educational Content**



- Two day workshop for professionals covering continuum of care:
  - Tool 1 Prevention
  - Tool 2 Identification
  - Tool 3 Early Intervention
  - Tool 4 Referral
  - Tool 5 Follow-up
  - Tool 6 Interprofessional Care



#### Algorithm for Navigating the Eating Disorder Education Toolkit





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#### **Practice Support**



- Public info evening-focus: consumer empowerment
  - Partnership with Eating Disorder Foundation of NL and Parents of Hope
- E-mail distribution list for professionals
- Ongoing consultation with experts in St. John's
- Development and support of Community Facilitation Groups
  - Interprofessional focus
  - Identified by Regional Mental Health Directors
  - Serve as a regional resource for implementation and sustainability

#### **Evaluation Framework**

- Mixed methods
  - -Surveys
  - Focus groups and interviews
- Surveys
  - Pre-workshop
  - <mark>– Po</mark>st- workshop
  - –6 month follow-up

Qualitative follow-up measures: 4 months



# Evaluation Framework by Objectives

- Project objectives
  - ↑ED knowledge
  - **↑**Confidence
  - Number of interprofessional interactions
  - Attitudes toward the value of IP Care
  - Perception of their own IP skills in ED care
  - Access to consultation
  - Change practice





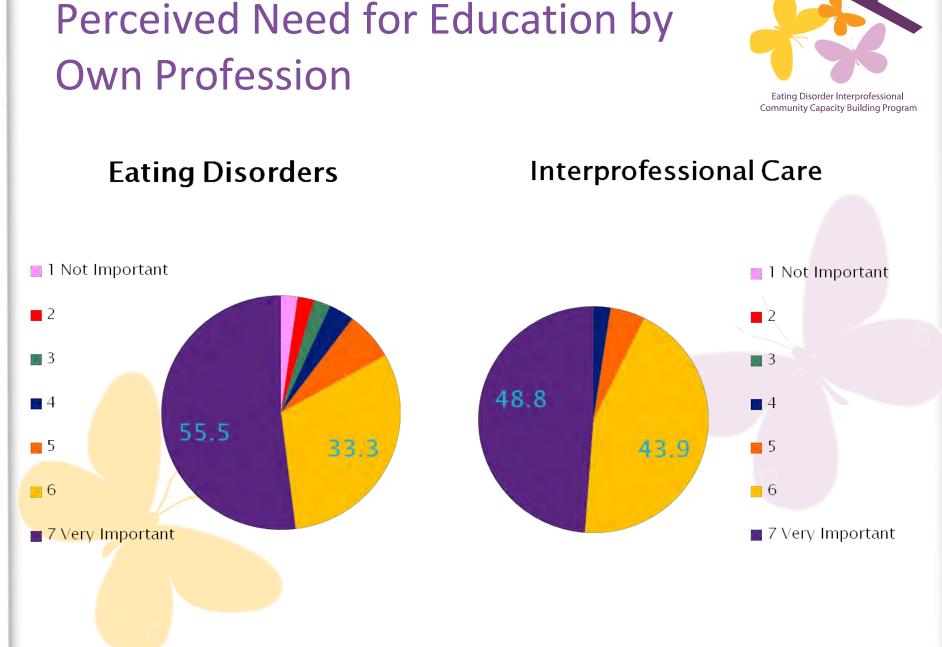
#### **Program Pilot**



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- Corner Brook November 2008
  - Worked with interprofessional (physician, psychologist, social worker and 2 dietitians) group to identify participants and coordinate workshop
    - Became critical in implementation and follow-up
    - Redefined role as "Community Facilitation Group"
  - 10 different professions
    - Largest group Social workers (n=11)
    - Second largest nurses (n=7)
    - Physicians (n=6)
    - Psychologists (n=5)

 73% of participants had more than 10 years of professional experience

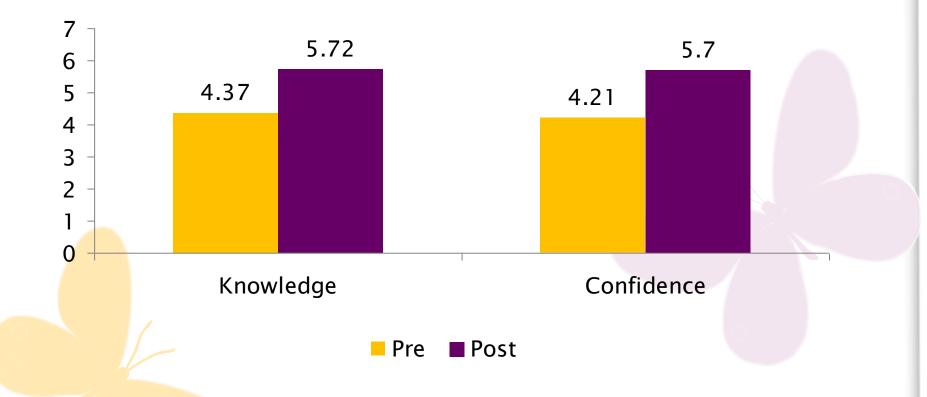


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#### Changes in Knowledge and Confidence Pre to Post Workshop



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Paired sample t-tests revealed significant increases in self-reported knowledge (p=.00, eta = .62) and confidence (p=.00, eta = .72)

#### **Practice Change**



- Interprofessional parent education group implemented by 4 months post workshop
- Survey Monkey 6 months post workshop
  - Response rate was 40.7% of those who agreed to be contacted or 27% of those who attended the workshop
  - Practice change
    - 70% indicated their practice had changed as a result of the workshop
    - 60% reported using information or materials provided
    - 66% reported increased collaboration in their practice

EDICCBP: Innovation for Managing Chronic Mental Illness



- Interprofessional, intersectoral collaboration from inception to completion
- Involvement of consumers and families in program development
- Cover continuum of best practice service delivery

#### EDICCBP: Innovation for Managing Chronic Mental Illness



- Explicit interprofessional content AND process
- Built in ongoing education and support for professionals post-workshop
- Community education, mobilization and empowerment through Public Info Night and media coverage during workshop
- Development and support of CFGs interested and willing to serve as "champions" in the region

#### Summary



- EDICCBP as a successful model for increasing professional capacity in managing chronic mental illness
  - Developed in partnership with key stakeholders
  - Client/family centred
  - Evidence based educational content
  - Integrates Primary Healthcare principles
    - Interprofessional focus

### Questions?





## Acknowledgements

Funding



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- Eating Disorder Foundation of Newfoundland and Labrador
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- In-Kind
  - Eating Disorder Interprofessional Community Capacity Building Team (Eastern Health, Centre for Nursing Studies, Memorial University)
  - Centre for Collaborative Health Professional Education, Faculty of Medicine
  - Parents of Hope



#### **Contact Information**



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