# A Collaborative Interprofessional Approach to Teaching Behavioural Arts and Sciences

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# Disclosures

Nil

# Why Did You Come Today?

What is the context you are coming from?

What are you hoping to get from today's presentation?

# Learning Objectives

- Describe the process and content of an interprofessionally developed and taught behavioural arts and sciences curriculum for family medicine residents
- Describe successes and challenges in implementing such a curriculum
- Discuss outcomes from the residents' and teachers' perspectives

# Background

- Behavioural Sciences Curriculum mandatory component of family medicine resident training
- Relevant to family practice, focus on interviewing skills and doctor-patient relationship
- At WCH had been previously taught didactically in academic half days
  - not ideal for this type of curriculum

# Background

- Then the time was ripe for change:
  - Presence of shared care psychiatry interested in resident teaching and development of the curriculum
  - Development of "Academic Family Health Team" with allied health interested and available for teaching

#### What We Did & How We Did It

- Early process
  group process
- Problem formulation & parameters
- Principles & pedagogy
- Module process & content
- Evaluation

#### Early Process & Group Process

- Early process involved family physician PG Education Coordinator and consulting psychiatrist
- Group included: family physicians, psychiatrist, nurses & nurse practitioner, social workers, dietician, occupational therapist
- Leadership maximized efficiency while decisions were consensus-driven

#### **Problem Formulation**

Primary Care that is psychologically- and relationally-informed... ie skilled in providing individualized support re: life challenges

- Knowledge: of specific content areas (in context of life cycle, culture, etc)
- Skills: interviewing skills, building treatment alliance, brief therapeutic interactions
- Attitudes: interprofessional collaboration, self-reflection

#### **Parameters**

- Distilled into 8 modules x 2 years
- Friday afternoons
- Year 1 and Year 2 residents together
- Stable resident group
- Variety of teachers from multiple health professions

# Principles & Pedagogy

- Case-based, common problems
- Interactive, in-session rehearsal
- Specific skills & resources
- Role modeling
- Reflective practice in-session
- Interprofessionally developed
- Interprofessionally taught fidelity to design

#### Modules - Year 1

- Managing stress
- Motivational interviewing for lifestyle changes
- Substance abuse
- Adolescence
- Parenting
- Grief / bereavement
- Depression
- Attachment theory / "the difficult patient"

# Example of a Module - Parenting

- Needs assessment; learning objectives
- Visitor from community agency re: resources
- Psychological theories of parenting
- Parent / patient perspective; Q & A
- "Food wars" with practical tools and handouts
- Parenting strategies; video & recommended books
- Role of medical team
- Reflective practice

#### **Evaluation**

- Quantitative and qualitative
- Module
  - Strengths & areas for improvement
  - Application to practice
  - Practical skills/strategies, relevant resources, interprofessional perspectives, opportunities for reflection
- Teacher
  - Enthusiasm, clarity, organization, listened with respect
  - Encouraged reflection, interactivity

#### **Evaluation**

- What did you like most about this module?
- What would you do differently to improve this module in the future?
- I will now change how I do things by:
- I will learn more about:
- How well do you think this module provided you with: (1-not at all to 5-extremely well)

Relevant Local Resources	1	2	3	4	5
Relevant Community Resources	1	2	3	4	5
Interprofessional perspectives	1	2	3	4	5
Opportunities for reflection	1	2	3	4	5
New strategies for your practice	1	2	3	4	5

#### **Evaluation-Quantitative**

	Local Resources	Comm Resources	IP Perspective	Reflection	Practice Strategies
Adolescence	3.94	4	4	4.63	4.5
Dep/CBT	4.15	4.23	4.31	4.15	4.19
Grief	4.79	4.71	4.71	4.93	4.86
Motiv Inter/ DM	4.13	3.69	4.44	4.5	4.5
Stress/ Mindfulness	4	3.71	4.36	4.36	4.29
Subst. Abuse	4.08	4.08	4.25	4.08	4.33
Overall	4.17	4.06	4.34	4.46	4.45

#### **Evaluations-"Liked Most"**

INTERACTIVE

PRACTICAL

RESOURCES

CASE EXAMPLES

#### **Evaluations-"Liked Most"**

- Opportunities for Reflection
- Interprofessionally led
- Relevant to Primary care
- Various content areas
  - Choice of topics
  - Type II DM, abnormal grief reaction etc.

#### Evaluations-"Needs Improvement"

- Tended to be quite specific to each module
- A lot of comments about role plays
  - "more structure"
- More opportunities to practice skills learned
- Shorter
- Keep it practical
- Additional content
  - "More DSM criteria", "other substances"

# Evaluations-"Change in Practice"

- Incorporating practical tools for assessment and counselling
  - Utilizing various motivational interviewing & CBT tools
  - Open Ended questions
  - Active Listening
- Mobilizing resources

# Evaluations-"Change in Practice"

Survey Monkey question 6-12 months later:

Please provide one clinical example where you applied something that you learned as partof the Behavioural Sciences curriculum?

- Very low response rate
- All answers: motivational interviewing/smoking cessation

#### Modules - Year 2

- CBT
- Eating disorders
- Sexual health
- Reproductive issues (eg infertility, unwanted pregnancy)
- Attachment/difficult patient (repeat)
- Unique interviewing situations (eg multiperson interviews, working with translators)

## Lessons Applied in Year 2

- Following a similar framework
- 6 modules
- Interprofessional development of each module
- Interprofessional teaching within & across modules
- Stable group of residents & trainees
- Early recruitment of teachers
- Preparation of incoming teachers

#### Your turn...Think-Pair-Share

- What elements of this do / don't apply in your setting?
  - What would the barriers and facilitators be?

#### OR

- Based on your own experience what would you recommend to us?
  - eg What do you see as the strengths & areas for improvement? What would you do differently / the same?

# **Our Reflections**

Strengths, Challenges, Future Directions

# Strengths

- Very well received by the resident group
  - Asking for more
  - Seemed to meet many of their learning objectives
  - Their friends have been asking about it
  - High levels of satisfaction as demonstrated by the evaluations
- High levels of resident engagement and participation in the modules

# Strengths

- Focus in primary care
  - Generalist approach to problems
- Modelling interprofessional collaboration
- Evolving curriculum in response to resident feedback
- Use of the family practice portal

# Strengths

- Improved interprofessional relationships and practice with the family practice unit
  - Increased morale among IP staff
  - Improved IP collaboration among staff in family practice
  - Forum for different professionals to showcase their strengths
  - Specifically among those participating in the curriculum development

# Challenges

- Time and scheduling
- Trying to create and maintain a cohesive teaching group
  - Institutional support e.g. for time spent
- Clarity of roles between those developing modules and those facilitating modules

# Challenges

- Creating a cohesive and stable learning group
  - Post call, vacation, switched rotations etc., administrator inexperience
  - May have impacted reflective component
- Some modules heavily revised midway through year
  - More time spent by those developing those modules
  - Inconsistency between content for different groups of learners

- Educational Research
  - Impact on leaders/educators
  - Impact on residents/educational impact
  - Impact on patient care
  - Effectiveness overall

- Expanding interprofessional component
  - Module development groups (not just facilitators) now interprofessional
  - Strong possibility for interprofessional participants this upcoming academic year
  - ?Opportunities for intraprofessional involvement
    - Local peds, psychiatry, geriatrics from within Family Health Team

- Continued focus on feasible implementation
  - Larger groups of developers, smaller groups of facilitators
  - Scheduling flexibility (fewer modules)
  - Should be easier now that first round of all modules have been developed

- Expanded use of the portal for communication and dissemination
- Patient involvement/input
  - Module development
  - Teaching
  - Input into "what they would want their health care provider to know"

#### Final Reflections...Think-Pair-Share

- What will you take home from today's presentation?
- What will you do differently as a result of this presentation?
- Any feedback about this presentation itself (process/content)?

# **Questions?? Comments??**

#### Resources – Contact Us!

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